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## Public Experience, Attitudes, and Knowledge:

# A Report on Two National Surveys About International Education 

Fred M. Hayward
Laura M. Siaya


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## Executive Summary

Globalization is increasingly apparent in our daily lives in the United States, in the food we buy, ownership of the companies for which we work, and the price we pay for gasoline. Higher education, too, has been affected by globalization. Unfortunately, as illustrated in a recent American Council on Education (ACE) report, Preliminary Status Report 2000: Internationalization of U.S. Higher Education, most colleges and universities have been slow to respond to the effects of globalization and incorporate languages and international education as a critical part of their expectations for undergraduate learning. The public, in contrast, appears to have quite different expectations.

This report highlights the findings of two national ACE surveys-a telephone sample of 1,006 Americans aged 18 and older, and a telephone sample of 500 four-year-college-bound high school seniors, carried out in cooperation with the Art \& Science Group. The public survey examines international experiences and attitudes regarding the importance of international education, as well as global knowledge. The student survey tests international experience, attitudes about international education at the postsecondary level, and intentions to participate in international education. Each survey is intended to inform higher education institutions about the importance Americans place on international learning opportunities.

## Intemational Experience

Americans are surprisingly well-traveled, with 55 percent of national and 62 percent of student survey respondents reporting that they had crossed international borders at least once. While almost two-thirds of these sojourns were to Canada and Mexico, Europe as a whole ( 35 percent) and the United Kingdom in particular (24 percent) were also popular destinations, indicating a preference for travel close to home or to western destinations. Because vacations are the primary motivation for foreign travel, international exposure for most respondents was limited to a period of two weeks or less. Interestingly, 17 percent of those reporting international travel had been abroad for a year or longer, nearly half as members of the U.S. armed forces. Level of education was the most significant predictor of international travel: More than 75 percent of the college graduates had been abroad, a percentage more than twice as high as people who had not finished high school.

Asked about their ability to speak a language other than English, 17 percent of the national survey respondents claimed a working fluency in another language, while 48 percent professed to be fairly or at least somewhat proficient. Both figures are a substantial drop from the 58 percent found in a previous survey of foreign language proficiency done in 1988. Ninety-eight percent of the students reported having taken a foreign language in primary or secondary school, with the majority planning to take additional language courses in college.

Despite the linguistic interest and ability demonstrated by this group, colleges and universities nationwide continue to decrease foreign language requirements. The study found that people who speak multiple languages are more likely to travel abroad than those who do not. Young people ( 18 to 24 year olds) claimed the greatest facility with foreign languages.

Sixty-four percent of the national sample reported that they follow international news events, substantially less than those interested in local ( 89 percent) and national ( 82 percent) news. Interest in world affairs is higher for people with foreign travel experience, with a quarter more than those who have never been abroad indicating that they follow international news. Respondents with college and university degrees demonstrated a greater interest in news events beyond our national borders than those without them.

## International Attitudes

Do Americans believe globalization impacts their daily lives? Results from a series of attitudinal questions about international issues and events indicate a public that seems increasingly informed (in some but not all areas) and interested in what happens beyond U.S. borders. Eighty percent of the national survey respondents believe that the United States should be involved in world affairs, an increase of nearly 15 percent from five years ago. Asked how necessary knowledge of international issues will be for their career in 10 years, more than half considered it somewhat or very important. Commenting on its importance to the professional careers of future generations, positive response jumped to 90 percent. Informants from the student survey were similarly disposed-more than 80 percent believed that international skills and competencies would help them work with people from different cultures and provide a competitive edge when transitioning into the workforce.

The shift in attitudes toward international knowledge is further evidenced by the public's
support of foreign language training. Over 85 percent of the national survey respondents indicated that knowledge of a foreign language was important-a significantly higher percentage than was found in a Gallup Poll conducted some 20 years ago. Eighty-five percent also believed that knowing a foreign language would help them find a better job. Three out of four students reported that proficiency in a second language was important to them, while 85 percent said that the availability of foreign language classes would be a factor in their selection of a college or university.

Consistent with their belief in the importance of foreign languages, more than 75 percent of the national survey respondents stated that foreign language training should be mandatory for secondary school students, and more than 70 percent were in favor of making it a requirement at colleges and universities. The public was even more adamant that higher education institutions require general courses covering international topics, and nearly three out of four respondents believed it important that students study or participate in an internship abroad at some point. The preferences of college-bound high school students are especially interesting in this regard. Eighty-six percent said they planned to participate in international courses or programs, and almost 50 percent expressed an interest in study abroad. That is a substantially higher rate than the 3 percent who currently go abroad and, if these preferences materialize, even somewhat, presages a substantial increase in demand.

The availability of other forms of campusbased international preparation was also important. Nearly eight out of 10 national survey respondents remarked that the presence of international programs would positively influence the choice of college or university for them or their children. Similar sentiments prevailed among the students surveyed. More than 70 percent considered it important that the institution they attend offer foreign language and international courses, study abroad
programs, and opportunities to interact with foreign students. Eighty-six percent of the national survey respondents agreed that having international students on campus enriches the learning experience of American students. The importance given to international learning opportunities by both students and the public suggests that institutions with robust international offerings will have a competitive advantage in attracting future students.

## Intemational Knowledge

For years, studies of Americans' international knowledge have shown how poorly we do when compared to the citizens of other countries. To test whether an increase in interest toward international education translates into an increase in knowledge, respondents were asked a series of questions to gauge international knowledge. Respondents to the national survey were asked questions about international leaders, geography, history, and current issues, many of which had been asked in previous surveys. The results were mixed. Many responses showed an increase in public knowledge, while others showed a decrease. Education was the most important indicator of international knowledge, with college graduates correctly answering more questions than any other population group. Age and income, though less strong, also showed a positive correlation with international knowledge.

In an effort to measure the public's overall level of international awareness, all the responses were aggregated to create an international knowledge scale. The results showed level of education to have the most significant impact on response success: Out of 15 questions, respondents with less than a high school degree averaged fewer than five correct answers; high school graduates, just under seven; and college graduates, nearly 10 . Travel abroad had the strongest positive impact on international knowledge-a finding that has important implications for proponents of study and internships abroad. Although survey find-
ings demonstrate growing interest in world affairs, the overall level of Americans' international knowledge remains low. Thus, to date, heightened interest in international issues does not translate into greater knowledge.

## Conclusion

Fueled by the forces of globalization, national interest in the world outside our borders is shifting. These two surveys suggest a growing public interest in international issues and events, along with the recognition that international knowledge and skills are increasingly important to both daily life and our nation's success in the global economy.

Related to these sentiments, and strongly supported by both the student and national surveys, is the belief that colleges and universities should provide international education opportunities for all students. In particular, the public supports requirements for foreign languages and courses that include an international dimension, and believes it important that students have access to international study and internship opportunities.

High school students poised to enter postsecondary education mirror these sentiments. With significant existing exposure to foreign cultures and languages, they will increasingly arrive at colleges and universities expecting international training to be available. In this climate, institutions will need to meet their demands, on campus and abroad, or risk losing students to colleges and universities that do. It is clear that students, parents, and the public are looking to higher education to provide strong international and language programs.

Much work remains to encourage and build a more informed U.S. public. As creators and providers of knowledge and skills, higher education institutions are widely held to be central to this effort. These surveys demonstrate high levels of support for international education. It is up to colleges and universities to be creatively responsive to national needs and public expectations.

## Introduction

The consequences of globalization ${ }^{1}$ for the United States are increasingly apparent in our daily lives, in ways ranging from multilingual labels on our favorite products to the purchase of a major U.S. auto maker by a foreign corporation. Higher education, too, has been affected by globalization in many ways, yet its impact on the internationalization of our campuses is unclear. Indeed, much of higher education seems to have ignored globalization as far as the curriculum and co-curriculum are concerned. When ACE looked at the extent of international education ${ }^{2}$ in $1986-87$, the results were disappointing, finding surprisingly low levels of internationalization in undergraduate education. ${ }^{3}$ Since that time, there has been a great deal of discussion about the global institution and the need for undergraduates to be globally competent-that is, able to function in a multicultural and shrinking world. Indeed, most college and university presidents have endorsed internationalization as a high priority and some institutions have made major efforts to internationalize their undergraduate programs and to define what that really means in terms of liberal learning and professional preparation. ${ }^{4}$ Aware of these efforts, and having heard the rhetoric escalate over the past five years, ACE launched a major project designed to map the current state of internationalization at the undergraduate level.

Our recent review of the situation, Preliminary Status Report 2000:
Internationalization of U.S. Higher Education,
suggests that the level of internationalization at the undergraduate level in U.S. colleges and universities remains disturbingly low-largely unchanged since ACE did its last review in 1986-87. ${ }^{5}$ Language enrollments as a percentage of total enrollments are lower than they were in the 1960s and early 1970 s , and fewer colleges and universities require language, either for admission or graduation, than in the 1960s (though there has been a slight improvement in the last few years). Only 7 percent ${ }^{6}$ of U.S. students have what one Department of Education study regards as a minimal level of global preparedness. ${ }^{7}$ Staffing levels in foreign languages appear to have declined, and far too few of our students (about 3 percent) are participating in study abroad in the course of their undergraduate careers. ${ }^{8}$

While some of the decline can be attributed to a reduction in federal funding for international education-which fell by about 40 percent between 1990 and 2000-and a reduction in state support since the 1980 s , that does not explain the overall decline. Although college and university presidents express stronger commitments to international education than they did a decade ago, that commitment does not seem to translate into an action agenda on campus. Low levels of faculty, staff, and student interest might be affecting the level of student participation. Is today's campus climate less conducive to international education than it was in the 1960s? Are there other factors contributing to low levels of student participation in the international
curriculum and co-curriculum? Is international education perceived as an asset for employment and a contributor to professional success? Another explanation for low levels of internationalization could be that there is limited public support for language and international training at the college level, and thus little or no pressure on colleges and universities to increase their international offerings. A lack of public interest might well be reflected in the attitudes and priorities of primary and secondary students, dampening student demand for international and language courses among high school graduates. That, too, would go a long way toward explaining the current state of international education and the lack of a sense of crisis about it.

To understand the current context of low levels of internationalization, ACE undertook two surveys during 2000 to determine attitudes and experiences concerning international education among the public and students about to enter four-year colleges and universities. Is the public indifferent to the rest of the world? Do people believe that globalization affects their lives? Have people traveled or worked abroad? Do they speak another language? What role do they see for higher education in providing language and international training?

To answer these questions, we first surveyed a national sample of individuals 18 years and older in September 2000 and asked respondents about their international experiences, attitudes, and knowledge. ${ }^{9}$ We also were interested in their level of language competence, their perceptions about the importance of speaking multiple languages, their support for international initiatives in higher education, and their knowledge of international events, places, and languages.

The second survey, carried out in cooperation with the Art \& Science Group, took place in August 2000. It polled a national sample of 500 four-year-college-bound high school seniors about their previous interna-
tional experience, their attitudes about international education, and their intention to participate in future international education opportunities. Would the public's attitudes and experiences be similar to those of collegebound high school students? Do students plan to participate in international activities once they reach the college or university? What international experiences do they already have when they enter the college or university? We expected the results of these surveys to help explain the low levels of internationalization we had found on U.S. college and university campuses.

The survey results were significantly different from anticipated. In both surveys, we found a surprisingly high level of international experience, with more than half the respondents having traveled abroad. Forty-two percent of the public said it spoke a language other than English, and fully 98 percent of the student sample reported studying a language in high school. Far from seeing the high school language experience as the end of the line, 57 percent of these students reported they planned to continue their language instruction in college.

Similarly, in contrast to other polling data over the last several decades, the vast majority of people in the national sample ( 80 percent) felt that the United States should be actively engaged in international affairs. Two-thirds reported that international issues and events had a direct impact on their daily lives. Respondents in both samples suggested that people expected higher education to play a major role in international education. These are neither the isolated Americans of an earlier period nor people without opinions about the role of international education in college. For the vast majority, what colleges and universities offer by way of international education is very important to their decisions in choosing a college. With this overview as context, let us examine the findings of these two surveys in more detail.

# International Experience and the American Public 

Agreat deal of attention has been given to assertions about the isolationist tendencies of the American public. ${ }^{10}$ To what extent are Americans isolated from the rest of the world? How much experience do they have with other countries and languages? How much have they traveled outside the United States? How well can the public communicate in other languages? In both the national survey and the studentPOLL survey, respondents were asked about their experiences traveling abroad, if any, and about their foreign language skills. Similar to other surveys, the ACE National Survey included questions about public interest in the news, especially international news.

## Intemational Travel

The percentage of the population that has traveled abroad surprised us. More than 55 percent of those surveyed in the ACE National Survey reported they had traveled outside the United States at least once. An even higher percentage in the student $P O L L$ survey ( 62 percent) reported they had traveled outside the United States. Most of the students ( 52 percent) had traveled with their families. One in four reported having traveled abroad with a school group. Thus, the overwhelming majority of these students had direct international experiences when they entered U.S. colleges and universities in the fall of 2000 . In contrast to previous assumptions, we found that the public, including stu-
dents, appears to be quite mobile, with substantial opportunities for direct contact with other cultures and people.

Where did the 55 percent of the U.S. public go when they traveled abroad? A majority traveled to neighboring countries, with 67 percent going to Canada and 66 percent to Mexico and/or the Caribbean (see Figure 1, page 8). Other popular destinations include Western Europe ( 32 percent) and the United Kingdom and/or Ireland ( 22 percent). Almost 17 percent went to Asia, and 16 percent traveled to Eastern Europe and/or Russia. Only 6 percent had been to Africa and 9 percent to the Middle East or North Africa. While the breadth of travel is noteworthy, the major destinations were either in this hemisphere or in Europe.

Why do people go abroad and how much time do they spend at their destinations? A two-week vacation in Canada would be a very different experience from a two-year stint as a Peace Corps volunteer in Botswana. The majority of people ( 78 percent) traveled abroad for vacations, 26 percent for work (other than the military), and 25 percent for military service (see Figure 2, page 9). More than 5 percent of respondents said they had traveled to study abroad and about 2 percent for voluntary service (such as in the Peace Corps).

Because vacations were the primary motivation for travel, it is not surprising that 67 percent of those who traveled abroad ( 39 percent of the total sample) reported that their longest stay was less than a month
(see Figure 3). Of these, almost 38 percent stayed abroad for less than two weeks. At the other end of the spectrum, there was also a larger than expected number of people with extensive travel experience. More than 17 percent said they had traveled abroad for longer than a year; those in the military comprised almost half of this group.

The studentPOLL survey tapped preferences for where students would like to travel for a study abroad experience. Among those who expressed an interest in study abroad, the overwhelming majority ( 62 percent) indicated they would prefer to study in a European country. Historically, Europe has been the most popular study abroad destination for students. ${ }^{11}$ While recent data suggest that other regions, such as Latin America, are gaining in popularity, Europe remains the undeniable leader, with other regions a distant second.

Students expressed strong preferences to study or work abroad. Fifty-nine percent of the students who participated in the studentPOLL survey indicated they would like to study or
intern abroad for a semester. An additional 18 percent said they would like to go just for the summer, while another 9 percent indicated they preferred only a few weeks. Eleven percent said they would want to go abroad for one year. ${ }^{12}$

Travel outside the United States has a strong correlation to age and income. The older a person is, the more likely they have traveled abroad, until the age of 65 when there is a slight drop in the likelihood of foreign travel (see Figure 4, page 10). Income also shows a positive relationship with travel abroad, with the impact greater at lower income levels (see Figure 5, page 10). Fewer than two out of five people earning under $\$ 20,000$ have traveled outside the United States, while more than two-thirds of people earning $\$ 40,000$ or more have traveled abroad. In the studentPOLL survey, almost all the respondents were from families above that level, which may explain why only 11 percent of students reported cost as a reason they did not expect to study abroad. It has commonly

Figure 1

## Locations Visited

( $\mathrm{n}=574)^{*}$

*Multiple answers given
Source: American Council an Education
been thought that student opportunities for travel experiences are closely constrained by finance, but as we will see in more detail later, while cost remains a factor, other issues are more important.

Educational level has a stronger correlation to whether a person will travel abroad
than either age or income (see Figure 6, page 11). Less than 30 percent of people without a high school diploma have traveled abroad.
Compared to this group, those with some college education are more than twice as likely to have traveled abroad. Over 75 percent of college graduates have traveled abroad.

Figure 2
Reasons for Traveling Outside the United States
( $\mathrm{n}=538$ )*

*Multiple answers given
Source: American Councll on Education

Figure 3
Longest Perlod of Time Spent Traveling Outside the United States
( $\mathrm{n}=574$ )


Source: American Council on Education

Overall, the respondents in both surveys demonstrated a substantial amount of international experience, although for most of them it seemed to have limited depth. The majority of the international travel was short-term, with most of it to Mexico and Canada, although significant
numbers had been to Western Europe, Central and/or South America, and Russia and/or Eastern Europe. Age, income, and educational level affect whether or not people travel outside the United States, with educational level exerting the greatest impact.

Figure 4
Travel Outside the Unlted States, by Age Group


Source: American Council on Education

Figure 5
Travel Outside the United States, by Income Group


Source: American Council on Education

## Forelgn Language Skills

Learning a foreign language enables people to be exposed to another culture and often makes them aware of issues and perspectives that would otherwise have escaped their attention. In the national survey, people were asked, "Is there at least one language other than English that you can speak at least somewhat?" Forty-two percent of the total sample said yes. This is down significantly from 58 percent in the 1988 Gallup survey. ${ }^{13}$ The Gallup question had an even higher threshold than we did, using "speak fluently" versus our "speak at least somewhat well."

We went on to ask those with a positive response about their level of proficiency (see Figure 7, page 12). Of those who said they spoke a language other than English, 17 percent said they could speak that language fluently (just over half of those reported they were native speakers). The drop from 58 to 17 percent in just 12 years is hard to explain, and leads us to wonder whether the wording of the Gallup question led to responses that overstated the number of people who speak another language fluently. ${ }^{14}$ Even if we add the
additional 16 percent in the ACE National Survey who reported that they spoke another language fairly well, we only come up with 33 percent saying they spoke with some level of fluency. As can be seen in Figure 7, another 32 percent said they spoke a second language somewhat well, while the remaining 35 percent reported that they did not speak a second language well at all. It is hard to evaluate these self-assessments of language ability and what they mean in terms of actual competency. Around the world, people generally understate their language ability, but there is some evidence that this is not true of Americans. Among Hispanics, a majority reported they were fluent in their second language. This is not surprising, given the preservation of Spanish in many U.S. communities over several generations and the large-scale immigration of Spanish speakers into the United States over the last 10 years. ${ }^{15}$

Learning a foreign language and traveling outside the United States have a strong association, although it is not clear from these data which is cause and which is effect. Those who know a language other than English are

Figure 6
Travel Outside the United States, by Educational Level


Source: American Council on Education
almost twice as likely to have traveled abroad as those who do not. About 7 percent of the group are foreign born and 78 percent of those report having traveled abroad. A person's skill level in a foreign language does not seem to affect whether he or she travels abroad. What seems to be important is that the person has some familiarity with another language.

Not surprisingly, education has a strong correlation with foreign language learning, except at the highest levels of education where the percentage who speak a second language drops slightly. Males and females show the same level of foreign language experience. This is surprising in that larger numbers of women historically have enrolled in foreign language courses. Foreign language skills appear to have a negative relationship with age (see Figure 8). The age group with the largest number of people who speak at least one language other than English is the youngest category-the 18 to 24 year olds. In this age group, more than 50 percent of respondents said they could speak another language, compared to just over 30 percent

Figure 7
Respondents' Proficiency In Additional
Languages
( $n=424$ )


Source: American Council on Education
among those over 50 years old. Since language enrollments in higher education have decreased in proportion to the total population over the last several decades, the relationship between age and language probably

Figure 8
Respondents Who Speak Another Language, by Age Group


[^1]reflects increased immigration plus the increase in language training in primary and secondary schools. That interpretation is supported by the results of the studentPOLL survey of high school seniors, in which almost all students reported they had studied a foreign language.

An additional, striking finding from the studentPOLL survey was that over half ( 57 percent) of the students said they planned to study a foreign language in college. This suggests that language training in primary and secondary schools has not discouraged further language study. Indeed, a recent study by the Educational Testing Service (ETS) found that, contrary to the assumption that Advanced Placement (AP) was being used to avoid taking languages in college, more than half of all AP students enroll in language courses at the postsecondary level-and they are more than twice as likely to take language courses compared to non-AP students. ${ }^{16}$ The most popular language among students was overwhelmingly Spanish, followed by French, which came in a distant second. Spanish grew from 32 percent of the total
language enrollment in 1968 to more than 60 percent today (see Figure 9).

The student $P O L L$ survey suggests that recent incoming college and university students have more language training than in the past. ${ }^{17}$ If the trends in high school language enrollments continue, along with preferences for additional language instruction in college, there should be a substantial increase in language enrollments in U.S. higher education in the near future. The level of interest among incoming freshmen in continuing foreign language studies is especially encouraging and suggests that colleges and universities would do well to think about how to help maintain this interest and prepare for the possibility of increased enrollments in foreign languages. While the national survey indicates higher national levels of language ability than we expected (at 42 percent), the language ability of the general public remains strikingly low compared to multilingualism in Europe or Africa. ${ }^{18}$

About two-thirds of students said they would be somewhat or much more likely to participate in a study abroad program if there

Figure 9
Enrollments In Spanish Compared to Other Languages, 1960-1998


Source: American Council on Education
were a foreign language requirement. Most of the students also reported that they would prefer to be taught in the host language for all or part of their study abroad courses. The national survey shows a strong relationship between education and both second language competence and travel abroad. It highlights the importance of our educational system in providing and enhancing the international experience of our students.

## Interest In International News

To gauge public interest in international issues and events, we wanted to know to what extent people paid attention to international news and how that compared with their interest in local and national news (see Figure 10). In the ACE National Survey, respondents were asked to estimate how closely they follow local, national, and international news.

While interest in international news lags behind interest in local and national news, the majority of the public, 64 percent, said
they follow international news very or somewhat closely. Eighty-two percent closely follow the national news and 89 percent follow local or state news. This pattern conforms to past studies that show the highest interest in local news, followed by national news, with international news drawing the lowest level of interest. ${ }^{19}$ It also mirrors a Gallup Poll done in May 2000 that reported 65 percent of respondents follow news about foreign countries. ${ }^{20}$ There is no significant difference by gender in expressions of interest in international news. Speaking a foreign language does not seem to impact whether one follows international news or not, but travel abroad is a factor (see Figure 11). Almost 75 percent of those who have traveled abroad report that they very often or sometimes follow international news, compared to slightly over 50 percent of those who have not traveled abroad. Higher educational levels are positively associated with how much interest people show in local and national news, though this is not the case for age or income level.

Figure 10
Interest in the News


Source: American Council on Education

Figure 11
Interest In International News, by Travel Experience

|  | Do not follow intemational news Not at all $\square$ Not very closely | Follow international news $\square$ Somewhat closely Very closely |  |
| :---: | :---: | :---: | :---: |
| Have not traveled outside the United States | 25\% | $\because 5 \mathrm{~T}$ |  |
| Traveled outside the United States | -17\% | ${ }^{4} \cdot{ }^{\prime \prime}$ | 2990 |

Source: American Council on Education

# Attitudes About the Impact of Globalization, International Knowledge, and Skills 

Findings in the Status Report 2000, noted earlier, showed a continuing pattern of low levels of internationalization in U.S. undergraduate education. Was this a reflection of the general lack of public interest in the rest of the world? Did people feel global issues and events affected their lives? Did they think international skills and knowledge are important? Did they believe that higher education has a role in providing training about the rest of the world? We assumed that part of the explanation of the low level of internationalization at U.S. colleges and universities was a lack of interest on the part of the general public. If international knowledge and skills are not broadly valued, why should we expect them to be emphasized by our colleges and universities? On the other hand, since the majority of the public had traveled, and more than 40 percent reported some skill in another language, would these experiences be reflected in more positive attitudes about the importance of other languages and greater knowledge about the rest of the world?

## Impact of Cloballzation

To what extent did people believe that international issues and events in other parts of the world were directly affecting them? This is the other side of the equation-the extent to which the international world is seen as impacting the daily lives of U.S. citizens. The majority of the public ( 68 percent) agreed that international issues and events had a direct impact on
their daily lives (see Table 1). Of those, 26 percent strongly agreed. In contrast, 30 percent disagreed, with 12 percent strongly disagreeing. There is only a slight relationship between recognition of the effects of globalization and travel outside the United States. Even those who stay at home recognize the impact of international issues and events on their daily lives.

## Pubilc Perceptions of the Role of the United States in International Affalis

Over the years, the U.S. public has expressed only limited interest in international affairs and largely believed that this area should be left up to the president and other national leaders. ${ }^{21}$ By the early 1990 s, a majority of the population was supporting an active U.S. role in world affairs, although 30 percent of the population continued to believe the country should stay out of international affairs. ${ }^{22}$ The

## Table 1

Intemational Issuas and Events Have a Direct Impact on My Dally Life

| Response | Percentage |
| :--- | :---: |
| Strongly agree | $26 \%$ |
| Somewhat agree | $42 \%$ |
| Somewhat disagree | $18 \%$ |
| Strongly disagree | $12 \%$ |
| No opinion | $2 \%$ |
| Source: American Council on Education |  |

responses in the national survey in 2000 were even more supportive toward U.S. involvement. We asked if people agreed or disagreed with the statement, "The United States should take an active part in world affairs." Eighty percent agreed while only 15 percent disagreed (see Figure 12).

Agreement was broadly based, cutting across gender, age, income, region, education, and race. Support for an active U.S. role in world affairs increased with level of education (see Figure 13). College graduates and postgraduates show the strongest support; approximately 90 percent of respondents in both these groups support U.S. involvement, while over 60 percent strongly support it. People who have traveled abroad or speak another language also are more likely to agree with the statement.

The national survey findings show an increasing level of support for active U.S. participation in world affairs, growing from low levels during the 1950 s and 1960 s , to about 65 percent in the mid-1990s, to 80 percent currently, and confirm the shift noted by Kull and Destler in Misreading the Public: The

Figure 12
The United States Should Take an Active Part in World Affalrs


Source: American Council on Education

Myth of a New Isolationism. ${ }^{23}$ The findings suggest that we are entering an era in which the U.S. public is both better informed and much more interested in what goes on in the rest of the world. The public is aware of the

Figure 13
Agree that the United States Should Take an Active Role in World Affairs, by Educational Level


[^2]effects on their lives of an increasingly internationalized economic, social, and political environment, expects the United States to be an active partner in international affairs, and sees higher education as having a major responsibility to prepare students for new and constantly changing international situationsin particular, providing the knowledge, skills, and cultural understanding needed in an increasingly globalized world.

## Professional Relevance and Benefits of Internatlonal Education

The public perceives that international affairs play an important and growing role in their lives. When asked how important knowledge of international issues will be for their career in the next 10 years, slightly over half said that it would be very or somewhat important (see Table 2). On the other hand, 45 percent thought it would not be important. Those who felt it would be most important were Hispanics and African Americans. Among these groups, support reached almost 70 per-cent-20 percent higher than among white Americans. That may reflect recognition of growing job opportunities for multilingual

Hispanics and new job opportunities for African Americans.

The public believes that knowledge about international issues will become even more critical for their children and other young people in the future. More than 90 percent believe it will be important for the careers of their children and other young people. That is over 40 percent higher than the impact respondents envisioned on their own lives.

In keeping with increased public awareness of the rest of the world, most people recognized the need for greater understanding of other cultures. More than 90 percent said it would be very or somewhat important to understand other cultures and customs to compete successfully in a global economy. Education strongly and positively corresponds to agreement that knowledge of international cultures is important, while age and income have almost no impact. Minorities are much more likely to believe that understanding other cultures is important to success in an international workforce than are white respondents. This may reflect the experiences of African Americans and Hispanic Americans who know the consequences of a lack of cultural

## Table 2

How Important WIII...

understanding. Travel to another country and speaking another language also positively correlate to the belief that understanding other cultures and customs is very important for competing in the global economy.

Results from the student $P O L L$ survey support the findings from the national survey, in which students were asked about the benefits of study abroad and other kinds of international experience (see Figure 14). More than 90 percent agreed that international education would help them work with people from other cultures, and 88 percent said it would give them a competitive edge in the workforce. They also indicated that international education would give them personal skills as well, such as making them more well-rounded and mature.

## Foreign Language Learning

Results from the national survey showed strong interest in and support for foreign language learning. Eighty-six percent strongly or somewhat agree that knowing a foreign language would improve their chances for career success (see Figure 14). When compared with
earlier responses from the 1981 ETS survey, the difference in contemporary responses is striking. In 1981, only 54 percent of freshmen and 51 percent of seniors felt the study of a foreign language could be important for getting a job in the future. ${ }^{24}$ The student $P O L L$ data suggest a significant change in attitudes. Increasing their foreign language skills also was one of the primary reasons students gave for wanting to participate in a study abroad experience. The student $P O L L$ data provide several indicators that demonstrate that students believe learning a foreign language is important to them. While 98 percent have had some language training in secondary school, 57 percent reported that they planned to study a foreign language in college. Seventy-eight percent of students reported that becoming proficient in a second language was something in which they were very or somewhat interested. Almost 85 percent said that the availability of foreign languages in a college or university would be important to their choice of institution-more than half of the students thought it was very important.

Figure 14
Benefits of Study Abroad and International Experience


Source: Art \& Science Group

The public overwhelmingly views learning a foreign language as an important tool for competing in today's world (see Figure 15). When asked how important it was to speak another language, 85 percent of the public said it was very or somewhat important. This high level of support was found among all categories of respondents, but was especially strong among Hispanics and those who already speak a foreign language. Comparative data from the Gallup/National Geographic poll show that in 1988, only 65 percent of the population thought knowing a foreign language was important. ${ }^{25}$ The 20 percent increase in positive responses between 1988 and 2000 suggests a major change in public attitudes and a clear recognition of the importance of knowing a foreign language for success in this new globalized environment.

## Selecting a College or University

The national survey showed that almost 80 percent of the public believed international education opportunities were an important consideration when selecting a college or uni-
versity. Given positive public attitudes about the benefits of international knowledge and foreign language capabilities, plus strong public support for international education, it is not surprising that the public, including students, believes that colleges and universities should offer a variety of international courses and opportunities. This number jumps to over 83 percent for college-age respondents. The high level of support is consistent across income, gender, and age categories.

For college-bound high school seniors, the importance of a wide range of international opportunities in both the curriculum and co-curriculum is demonstrated in their responses to the question, "As you decide which college you would like to attend, how important is it that the college you choose offer the following?" In every case, more than 70 percent thought the items listed were very or somewhat important (see Figure 16, page 22). Opportunities to interact with foreign students and foreign language study were particularly important to all students.

The importance given to the international curriculum and co-curriculum by both

Figure 15
Importance of Speaking a Forelgn Language to Compete Successfully In a Global Economy


Source: American Council on Education
students and the general public suggests that those colleges and universities with robust, international offerings will have a competitive advantage in attracting new students.

## Higher Education as a Proulder of Intemational Skills and Knowledge

The ACE National Survey shows that the public views higher education as a major provider of international knowledge and skills
for today's youth. More than 70 percent supported a college and university foreign language requirement for undergraduates who do not already know one (see Figure 17). The fact that an even higher percentage ( 77 percent) thought foreign language training should be required in high school demonstrates the public commitment to language training and suggests that it should begin prior to college. Support for a foreign language requirement in both high school and college was strongest

Figure 16


Source: Art \& Science Group

Figure 17

## Curriculum Requirements



Source: American Council on Education
among African Americans and Hispanics, as well as among those who have traveled overseas or already speak another language. Among those most strongly supporting a high school foreign language requirement were people who are monolingual and those who have not traveled abroad.

High levels of public support for language requirements are striking in a context in which college and university foreign language requirements for admission and graduation have declined markedly over the last 30 years (although there has been a slight increase recently ${ }^{26}$ ). The findings suggest potential public support for those institutions that add or increase language requirements for admissions and graduation.

The public felt even more strongly that colleges and universities should require students to take courses covering international topics. More than 75 percent agreed with the statement "Colleges and universities should require students to take courses covering international topics," with 38 percent of those strongly agreeing. ${ }^{27}$ Among those who showed particularly strong support were minorities, people who had traveled abroad, and those who spoke another language.

Eighty-five percent of college-bound high school students interviewed in the studentPOLL survey reported they planned to participate in international courses or programs. Fifty-seven percent said they planned to take a foreign language, 50 percent planned to take courses focused on history or culture of other countries, 48 percent wanted to take part in a study abroad program, 37 percent planned to take international studies or business courses, and 28 percent planned on internships abroad. The reasons given for their interest in international activities focused on broad goals such as expanding their cultural horizons. The most common response, cited by almost 90 percent of students, was gaining exposure to another culture. Acquiring proficiency in another language drew a response rate of 78 percent; desire to learn about international issues, 66 percent; and desire to learn from an international faculty, 73 percent (see Figure 18). Acquiring a career-related experience was cited by the fewest students, 62 percent.

Both the breadth of student interest and their high level of experience with international activities, culture, and language

Figure 18
Motivation for Student Interest in International Courses and Programs


Source: Art \& Science Group

suggest that the generation of students now entering colleges and universities is more experienced and more interested in international activities than their predecessors. In comparison to the national survey, which showed that 55 percent of the population had traveled outside the United States, 62 percent of college-bound students had traveled outside the United States. Only the 50 to 64 age group in the national sample had traveled as much-64 percent for that group versus 62 percent for the student $P O L L$ collegebound sample. Only 49 percent of the high school graduates in the national sample had traveled outside the United States, in contrast to the 62 percent in the student sample.

## Study Abroad and International Internship Opportunlties

More than 75 percent of the public believed students should have a study abroad or internship experience some time during their college or university years. Support was equally strong among all education levels, men and women, and among those who had traveled abroad. The highest level of support was among those
who speak another language and among minorities, with agreement levels higher than 80 percent. The negative relationship between age and support for a study abroad experience suggests an important shift in public opinion. Agreement about the importance of study abroad and internships among 18 to 24 year olds was more than 80 percent (see Figure 19). The level of agreement decreased to about 70 percent among those over 65 years old. While support was high across all age groups, the higher level among younger people suggests that interest in study abroad is growing nationally.

StudentPOLL findings about collegebound high school student preferences were especially interesting in this regard. Twentyeight percent of students expressed an interest in internships abroad during their college career. Forty-eight percent of students expressed a desire to participate in study abroad. The difference between the 48 percent who express an interest and the 3 percent of students who actually participate in study abroad at some point during their undergraduate careers is striking. ${ }^{28}$ That is

Figure 19
Support for Student Work or Internship Experience Abroad, by Age Group


[^3]less than 1 percent of total annual enrollments (129,770 students in 1999-2000 of about 14.5 million students enrolled). The disparity may be a consequence of romanticism meeting reality, financial difficulties, or other competing priorities. Nonetheless, it seems unlikely that these factors alone could explain a 45 percent difference between expectations and reality.

Looking at the reasons given by students who said they were not interested in study abroad, the largest number ( 34 percent) reported that they had no interest, followed by 21 percent who said they didn't know (see Figure 20). These are responses that could just as easily be turned into interest in study abroad once students arrive on campus. Only 11 percent were concerned about cost and 5 percent thought study abroad would take too much time away from their academic goals. While institutional factors-such as too few places at some colleges and universities,
faculty indifference or advice against it, rigid requirements for some majors, and limited funding opportunities-no doubt inhibit some students from studying abroad, it seems unlikely that these factors taken together would reduce the level from the 48 percent interest expressed in the studentPOLL survey to 3 percent actually participating in study abroad. These data strongly suggest that this new generation of college-bound students is more interested in study abroad than its predecessors.

## Opportunities to Interact with Foreign Students

The level of public support for international students on U.S. campuses was striking, with 86 percent agreeing that having international students on campus enriches the learning experience of American students. This overwhelming support was found in both men and women, among various age

Figure 20
Why Not Study Abroad?


Source: Art \& Science Group
and income groups, and across educational levels. Not too surprisingly, the lowest level of support was among those who had not traveled outside the United States or who did not speak another language, but even among these groups, more than 35 percent
agreed that international students provide a richer learning experience for U.S. students. The strongest support came from minority groups, with 91 percent of African Americans and 89 percent of Hispanics agreeing.

# Knowledge About the Rest of the World 

Historically, the U.S. public has been uninformed and uninterested in the rest of the world. Several studies designed to measure the level of international awareness of students and the general public were carried out in the 1980s. The findings from these studies paint a very bleak picture of the level of citizens' international knowledge. The most comprehensive survey was an examination of college student international knowledge, conducted by the Educational Testing Service (ETS) in 1981 and reported in College Students'Knowledge and Beliefs: A Survey of Global Understanding. ${ }^{29}$ ETS found that:
"Seniors achieved an average score of only one-half of the knowledge questions correct, while the average freshman and the average students at two-year institutions got only about 40 percent of them correct. Less than 15 percent of the seniors and less than 10 percent of the freshmen and two-year students got more than two-thirds correct."

The authors concluded: "This suggests that a very small proportion of the students have the level of knowledge necessary for an adequate understanding of global situations and processes." ${ }^{30}$ The results of the ETS survey suggested that college students learn little about international affairs from their undergraduate education and called into question whether colleges and universities had any impact on the international education of students. The ETS survey was replicated at Ohio State University in 1985. ${ }^{31}$ The Ohio survey showed an increase in knowledge between
freshman and senior years, but it was too small to be encouraging. The results of these surveys provoked some controversy about the questions asked-some people contended they were too difficult-and about the usefulness of measuring contemporary knowledge as an indicator of internationalization.

A 1988 National Geographic Society survey, Geography: An International Gallup Survey, is equally discouraging in its comparative data about U.S. global knowledge, especially in comparison to other countries. ${ }^{32}$ Overall, U.S. citizens had lower scores than their counterparts in other countries. In identifying countries on a world map, 18- to 24-year-old Americans fared worse than the citizens of any other country in the study, which included Sweden, Germany, Japan, France, Canada, the United Kingdom, Italy, and Mexico. Even among people who had taken a geography course, U.S. respondents did poorly, with only Mexico having a lower score. ${ }^{33}$

These low levels of global literacy may explain in part the relatively low levels of participation in international education at U.S. colleges and universities found in ACE's Status Report 2000. If the public were neither interested in nor knowledgeable about the rest of the world, such attitudes would probably be reflected in the staff and students and there would be little pressure for colleges and universities to improve students' international knowledge. On the other hand, there have been indications in recent years that public
interest in international issues is growing. As we noted earlier, Kull and Destler reported in 1999 that 66 percent of respondents indicated that the United States should take an active part in international affairs. Our survey also supports the claim that the public, including students, is interested in international affairs. With increased interest, we would expect higher levels of knowledge. To test that assumption, we asked respondents a number of questions about international leaders, geography, historical events, and current issues.

The results of the knowledge section in the national survey are mixed. Nonetheless, given the comparative data we have, they suggest a slightly higher level of knowledge than in the past, even though many of the results are not particularly encouraging. In choosing the questions, we tried to focus on items that would reflect general understanding of people and places, institutions, events, and issues with historical links of importance to the United States. We also reviewed previous questions to enable us to examine trends across time. With one exception, respondents were offered multiple options from which to
choose. For purposes of analysis, questions were divided into four categories: people and places; political issues and events; economic issues and events; and overall trends.

## Political Leaders and Places

We wanted to get a sense of the public's knowledge about the countries bordering the United States. One of the survey's authors had asked this question of freshmen at a Midwestern university in the 1980 s. Throughout the decade, the responses were relatively stable, with 50 percent correctly identifying Canada and Mexico. In the year 2000, what would be the level of public knowledge of the boundaries of the United States?

In the ACE National Survey carried out in 2000, 71 percent named both Mexico and Canada (see Figure 21). Fifteen percent of the sample, however, did not identify even one of the boundaries, while 2 percent named a country other than Mexico or Canada. Fourteen percent could name only one country bordering the United States. This suggests a high level of ignorance of regional geography. When a similar exercise was carried out in 1988 using

Figure 21
Countries that Border the United States


[^4]a map, the results were slightly higher. In that study, 86 percent located Canada on the map, versus 81 percent in the ACE National Survey. Eighty-one percent located Mexico on the map in 1988, in contrast to 79 percent in 2000. ${ }^{34}$ It is hard to know how the differences in method affected the results.

Another indicator of people's knowledge of other parts of the world is their ability to identify foreign terms. We asked people to identify the following as cities, presidents, languages, or currencies: Farsi, Bengali, and Swahili. Sixty-nine percent correctly identified them as languages. Seventeen percent identified them as cities, presidents, or currencies. Another 15 percent indicated that they did not know or did not want to provide a response.

We were interested in knowing the extent to which people could identify major international leaders. Great Britain has been the major ally of the United States for decades. Are people able to identify its prime minister? That question has been asked repeatedly over the years and, as such, provides an indication of change in the level of knowledge over time. Correct responses to this question in the
national survey were much lower than in the past, with only 50 percent correctly identifying Tony Blair (see Figure 22). Another 18 percent identified former Prime Minister Margaret Thatcher, 2 percent selected Winston Churchill, 6 percent chose Gerry Adams, and 24 percent did not know. In two previous studies in 1986 and 1988, the percentage of correct respondents was 72 percent and 74 percent, respectively. The prime minister at the time was Margaret Thatcher. ${ }^{35}$

We also asked people to identify Vicente Fox, then president-elect of Mexico and the subject of a great deal of media attention. Twenty-five percent correctly identified Fox as the president-elect of Mexico. Fourteen percent made incorrect identifications, while 61 percent said they did not know or did not provide a response (see Figure 23, page 30). Nonetheless, the 2000 results are a big improvement over earlier surveys. In 1991, when people were asked, "Who is the president of Mexico," only 3 percent gave the correct answer. ${ }^{36}$

Responses to the question, "Who do you think is the current secretary general of the

Figure 22
Who Is the Current Prime Minister of Great Britaln?


[^5]United Nations" drew similar results. Only 23 percent correctly named Kofi Annan. Madeleine Albright was identified as secretary general almost as often, being mentioned almost 22 percent of the time. Former Secretary General Boutros Boutros Ghali was identified by 16 percent of the sample. Colin Powell placed a distant fourth; 7 percent of respondents identified him as the secretary general. The percentage of correct responses in the ACE National Survey in 2000 was significantly higher than in previous surveys. In a 1953 study, only 10 percent gave the correct answer; in a Times Mirror study of 1994 , 13 percent of Americans gave the correct answer, placing the United States last of the eight countries in the study. ${ }^{37}$

To obtain an overall perspective about public knowledge of international leaders, we combined all three questions into a single index. Only 11 percent of the population could identify all three leaders, 19 percent identified two, and 29 percent identified only one. Forty-two percent could not identify any of the leaders. Age and income showed only a slight correlation to this index. Of all the vari-
ables, educational level showed the strongest relationship to knowledge about international leaders. Those who have at least some postsecondary education identified more leaders than the population as a whole. College graduates were able to identify the greatest number of international leaders compared to all other groups. However, only 13 percent of those with some college accurately identified all three international leaders. Even among our best-educated citizens, those with a postgraduate education, only 32 percent could name all three leaders.

What do these results suggest about public knowledge? Where we have comparative data from earlier studies, the results are mixed. Comparative data about the ability of U.S. respondents to identify the British prime minister show a significant decline from a 1986 study in which 72 percent gave the correct answer. ${ }^{38}$ The ACE National Survey results show marked improvement in the ability of Americans to identify the president of Mexico and the head of the United Nations over earlier surveys, although it is still very low given that both individuals were involved

Figure 23
Occupation of Vicente Fox


Source: American Council on Education
in very well-publicized activities in the months preceding the survey. The incorrect choices for both the British prime minister and the UN secretary general show respondents' recognition of previous leaders. Overall, the level of knowledge in the U.S. population remains disappointingly low.

## Political Knowledge

Are people aware of issues that have been of major importance during the last few years? We found that, in general, people were knowledgeable about most issues and events, although, again, the results were uneven. Most people ( 71 percent) were able to identify Kosovo as a place with U.S. peacekeeping troops (see Figure 24), and 56 percent identified Palestinians as a group without an independent country. In the latter case, the results are slightly higher than comparable data from a 1988 survey, in which 53 percent correctly answered a similar question. ${ }^{39}$

Respondents also were asked whether the United States and the Soviet Union were on the same side in World War II. The majority,

57 percent, correctly reported that the United States and the Soviet Union were on the same side. Almost 32 percent thought the United States and Soviet Union were on opposite sides. Comparative data from 1985 and 1986 show comparable rates of correct answers, at 56 percent and 67 percent, respectively. ${ }^{40}$ The ACE National Survey results also showed that the ability of people to correctly distinguish the major actors in several other issue areas was limited. Only 29 percent were correctly able to identify Italy as the country that had not developed nuclear weapons when listed with China, Pakistan, and South Africa (see Figure 25, page 32).

When respondents were asked about the political system in Cuba, only 39 percent identified it as a socialist state. Twenty percent described the system as "fascism," which may reflect the use of that term to refer to any dictatorship, rather than to the ideology of fascism. The identification of Cuba as a monarchy by 14 percent of the respondents is puzzling. When a similar question was asked in 1988, 82 percent answered "communism." ${ }^{11}$ It is not clear how

Figure 24
Locations of U.S. Peacekeeping Troops


Source: American Council on Education
much of the 43 percent difference is attributable to people's understanding of the terms "communism" and "socialism." Both answers are correct.

## Economic Knowledge

In economic matters, respondents made a better showing. Almost 60 percent recognized the recently released Euro as a currency. All other answers to this question came in a very distant second. Sixty-three percent knew that NAFTA was an international trade agreement (see Figure 26). Fifty-eight percent of the public knew that the largest supplier of oil to the United States was Saudi Arabia. Even the second choice for this question, Kuwait (chosen by 29 percent), was a good guess. The other choices were not without some merit, such as Nigeria, which is one of the largest sub-Saharan African suppliers of oil to the United States. Only 9 percent reported that they did not know which response to choose.

Only 35 percent recognized the United States as the nation owing the most money to the United Nations. Similarly, only 38 percent
identified Israel as the country receiving the largest amount of foreign aid (see Figure 27). This is a little surprising, since Israel has consistently received the largest amount of U.S. aid for many years and has a history of strong ties with the United States. Almost a quarter of respondents thought Mexico received the most aid from the United States. Egypt receives the second largest amount of aid, but that choice came in last, with just 5 percent of the public choosing it.

## Overall Trends In International Knowledge

To provide an overview of respondents' levels of international knowledge, we created a general international knowledge index, based on the 15 questions asked. The number correct ranged from a low of zero to a high of 15 , with the average score being just under eight (see Figure 28, page 34). Overall, the scores were evenly distributed among the population, with the majority of people scoring between four and 11. Just over 3 percent of the public were able to correctly answer all the questions, while about 3 percent were not able to answer any of the questions correctly.

Figure 25

## Country that Has Not Yet Developed Nuclear Weapons



[^6]What do we know about those who are better informed? What does it suggest for higher education? The results show a strong correlation between international knowledge and level of education. ${ }^{22}$ The average score for those with less than a high school diploma is slightly less than five. For those with a high
school diploma, this score rises to just under seven, and jumps to almost 10 for those with a college degree.

The relationships between international knowledge and both age and income (see Figure 29, page 34 and Figure 30, page 35) are less direct than education but still signifi-

Figure 26
With What Is NAFTA Primarily Concerned?


Source: American Council on Education

Figure 27
Which Country Recelves the Most Forelgn Ald from the United States?


Source: American Council on Education
cant. ${ }^{43}$ Taken together, however, only age adds to the explanatory power of education, but not by a great deal.

Thus, in contrast to the findings from the 1981 ETS survey, which showed that the small increases in knowledge between freshmen and
seniors were attributable to age, the ACE National Survey demonstrates a strong relationship between education and international knowledge. Even when controlled for age and income, education remained the strongest predictor of international knowledge. Age

Figure 28

## General Intemational Knowiedge Index



Source: American Council on Education

Figure 29

## General Intemational Knowiedge Index, by Age Group



Source: American Council on Education
adds some predictive power, but income has very little effect. ${ }^{44}$ Part of the explanation for the differences between the ETS findings and ours may be that the time for measurable increases in knowledge is not the four years of most undergraduate study-the period used in
the ETS survey. Preliminary analysis of these data suggests that the biggest expansion of international knowledge comes between high school and some college and/or college graduation (see Figure 31). What is striking in this study is the very limited independent

Figure 30
General International Knowledge Index, by Income Group


Source: American Council on Education

Figure 31
General International Knowledge Index, by Educational Level


Source: American Council on Education
effect of age and income when education also is considered.

The study also shows that international knowledge has a positive relationship to international travel, although we do not have time-series data to assess the causal relationship. Of all the types of experience examined, such as travel outside the United States, foreign language learning, and following the news, travel abroad showed the strongest positive relationship with general international knowledge (see Figure 32). The mean score for general knowledge for those who have traveled abroad is nine, compared to six for those who have not traveled abroad. Paying attention to national and international news and Internet use also positively affects international knowledge. ${ }^{45}$ In the latter case, we suspect that it provides an additional point of access to the news. Those who do not follow the news at all were able, on average, to answer fewer than five of the knowledge questions. Those who somewhat closely followed the news answered, on average, about eight questions. Foreign language skill also showed a positive relationship, but it was not as influ-
ential as travel experience (see Figure 33). ${ }^{46}$ Interestingly, how well one knows another language does not relate to international knowledge; what seems to be important is any level of ability to speak or read a language other than English. The positive relationship between international knowledge and foreign travel has important potential implications for higher education, in that internships and study abroad experiences should help produce better informed citizens.

## Polltical and Economic Knowledge Indexes

By breaking the international knowledge index down into sub-categories, we get a fuller picture of the relationship to education, income, age, language ability, and related variables. We created two indexes, political and economic knowledge, to examine responses in the aggregate. Each consisted of five questions. We examined both indexes against background variables, including age, income, international experiences, and educational level. Age had a largely positive relationship with political and economic

Figure 32
General International Knowledge Index, by Iravel Experience


Source: American Council on Education
knowledge (see Figure 34). ${ }^{47}$ Not surprisingly, older people had more experience to draw upon, making it more likely that they knew the answers to some of these questions, especially historical questions. But the relationship between age and knowledge was uneven.

What was evident is that the youngest age categories, those under 30, had less economic and political knowledge than other age groups. Those in the 45 to 60 age group exhibited the greatest international knowledge on these indexes.

Figure 33
General International Knowledge Index, by Language Abllity


Source: American Council on Education

Figure 34

## Knowledge Indexes, by Age Groups



Source: American Council on Education

Three separate international experience factors were examined: travel outside the United States, foreign language capability, and interest in international news. Travel abroad exhibited the greatest positive relationship with level of economic and political
knowledge (see Figures 35 and 36). ${ }^{48}$ As can be seen in both figures, people with international travel experience had more economic and political knowledge on average than those who had not traveled outside the United States. In both cases, those with

Figure 35
Economic Knowledge Index, by Travel Experience


Source: American Council on Education

Figure 36
Polltical Knowledge Index, by Travel Experience


[^7]travel abroad experience could correctly answer on average three out of the five questions in each category; for those without travel experience, this average dropped to two. Likewise, more than 10 percent of those who had traveled abroad could correctly answer all the questions in each cate-
gory-twice as many as those who had not traveled abroad.

Following the news also was positively related to economic and political knowledge (see Figures 37 and 38). Those who closely follow national and international news had more international economic and political knowledge. In

Figure 37

## Economic Knowledge Index, by Attention to the News



Source: American Council on Education

Figure 38
Political Knowledge Index, by Attention to the News


Source: American Council on Education
fact, these respondents demonstrated twice as much knowledge in both categories as their counterparts who did not follow the news at all. Following state and local news did not appear to affect economic or political knowledge.

Surprisingly, those who know another language had only slightly higher scores on political and economic knowledge than those who were monolingual. The difference between their mean scores was so slight, though, as to be insignificant and varied only minutely from the average for all respondents. There also was no relationship between how
well respondents knew another language and their level of economic or political knowledge. Some international experiences, such as travel abroad, had greater impact on international knowledge than other types of experiences.

Education level showed the strongest positive relationship with the two knowledge categories. Interestingly, economic and political knowledge were affected by education level to just about the same degree (see Figure 39). As education level increased, so did knowledge about international economic and political topics.

Figure 39
Knowledge Indexes, by Educational Level


Source: American Council on Education

## Conclusion

What conclusions can be drawn from these surveys? The surveys have given us a more comprehensive and up-to-date picture of the U.S. public in the context of international education than we have had for a long time. The majority of the U.S. public has traveled outside the country, with college-bound students even more active than the average person. A little over 40 percent of the public report being somewhat able to use a language other than English, though the level of competence reported is low. The American public is now more committed to U.S. participation in international affairs than it has been in the past. Particularly important is the evidence of overwhelming support among the public, including college-bound students, for all forms of international education at the college and university level. The public recognizes the importance of international knowledge and skills, and views them as essential to successful competition in today's global environment-even more important for success in the future. This perception is especially strong among young people.

The respondents in both surveys expect U.S. colleges and universities to provide the international knowledge and skills they need. They see such training as essential to success in the job market and in one's daily life. The public supports requirements of courses in foreign languages and courses that focus on international issues and provide knowledge about the rest of the world. It also supports study abroad and international internships.

International students are seen as enhancing the learning environment for U.S. students.

These attitudes suggest that the public, including students, believes it can obtain the international skills and knowledge necessary for the future in a variety of ways. It supports courses with an international dimension, an internationally diverse campus environment, and the opportunity to learn another language. Americans believe they can obtain a great deal of essential international knowledge and skills on their own college or university campus.

As we have seen, college-bound students have a variety of plans for participating in international educational programs. The general public expects colleges and universities to provide a wide range of international opportunities in the curriculum and cocurriculum. The findings from both studies indicate that institutions will need to offer a variety of international education activities on campus and abroad and be creative and comprehensive in planning their international education strategies. As the overwhelming majority of students and the public make clear, international education opportunities are an important consideration when selecting a college or university.

Does the low level of internationalization found in ACE's Status Report 2000 reflect a lack of public interest in foreign languages, internationalization of the curriculum, study abroad, and other international activities? The answer is clearly no. Indeed, the public and
students expect U.S. colleges and universities to provide these opportunities. We suspect they would be surprised to find the current low levels of participation at most institutions. On the other hand, the strong public support demonstrated in these surveys provides hope for college presidents and deans who have been seeking external funding from state legislatures, boards, Congress, and other potential sources. Contrary to the frequent responses to such requests as the public is not interested or the American public will not stand for $i t$, the evidence is overwhelming that not only will the public support it-it expects it ${ }^{49}$

Both studies demonstrated high levels of support for international education. This support did not vary by region, but was strong throughout the country. At state and local levels, questions are often asked about why communities should support foreign language training, international coursework, or study abroad. The answer to that is very clear in these surveys: The public and the current generation of students believe it is important. They understand that success as citizens and in their professions depends on how well they understand other people, nations, cultures, economies, and languages. The graduates of our colleges and universities must have the ability to move seamlessly through other cul-
tures, economies, and systems. To do that, our graduates need much more international knowledge, strong training in languages, and deeper cultural understanding than most of them are getting at the present time. Although U.S. colleges and universities are, overall, not doing enough in these areas, the good news is that the public supports and expects strong international activity in the higher education classroom and in cocurricular areas such as internships abroad and campus environment. This public support should be mobilized by higher education.

As the responses to questions on international knowledge demonstrate, there is much work to be done to encourage and build a more informed U.S. public. On the other hand, the variable that had a consistently positive relationship with knowledge was level of education. This finding suggests that higher education institutions can increase the level of knowledge and understanding about the rest of the world by internationalizing more courses and offering more international experienceson and off campus. That is what the public expects of higher education. These surveys show that the public, including students, overwhelmingly recognizes the need for international knowledge, skills, and experiences. The ball is now in our court.

## Notes

${ }^{1}$ Following Knight and de Wit, we define globalization as "the flow of technology, economy, knowledge, people, values, ideas across borders." While, as they note, "globalization affects each country in a different way due to a nation's individual history, traditions, culture, and priorities," it is not a process from which a nation can abstain. We view internationalization as an intentional national response to globalization. In the context of higher education, we define internationalization as a broad range of intellectual and experiential activities designed to help individuals understand the global environment in which they live, communicate across borders, and acquire an understanding of the cultural, social, and political systems of other nations and the interactions between nations. For staff and students, internationalization focuses on the extent to which teaching, learning, research, writing, and service reflect a recognition and understanding of globalization. See Jane Knight and Hans De Wit, Internationalisation of Higher Education in Asia Pacific Countries (Amsterdam: European Association for International Education, 1997), 6.
2 International education is the term most commonly used in the United States to describe the international dimensions of education. It generally includes languages, area studies, study abroad, and international relations. It involves an infusion of international perspectives into the curriculum and co-curriculum.
${ }^{3}$ Charles J. Andersen, International Studies for Undergraduates, 1987: Operations and

Opinions (Washington, DC: American Council on Education, 1988). Richard D. Lambert, International Studies and the Undergraduate (Washington, DC: ACE, 1989). The research was carried out during 1986 and 1987, respectively.
${ }^{4}$ For example, in Promising Practices, a project funded by the Carnegie Corporation, ACE is working with eight such institutions, selected from more than 50 nominated for their history of excellence in internationalization at the undergraduate level. They include Appalachian State University, Arcadia University (formerly Beaver College), Dickinson College, Indiana UniversityBloomington, Kapi’olani Community College (University of Hawaii), Missouri Southern State College, Binghamton University, and Tidewater Community College.
${ }^{5}$ Fred M. Hayward, Preliminary Status Report 2000: Internationalization of U.S. Higher Education (Washington, DC: ACE, 2000). ${ }^{6}$ The statistics provided in this report have been rounded.
${ }^{7}$ Adelman defined two levels of "global preparedness." The higher level includes study abroad, four or more credits of international studies, and foreign language competence based on seat time. The less demanding level omits study abroad. We refer to the lower standard. Clifford Adelman, Revisiting the Culture Wars: What Two Generations of Transcripts Say. Unpublished paper presented at the Annual Forum of the Association for Institutional Research, Seattle, WA, June 1999.

8 While the numbers have increased somewhat over the last decade, a very small percentage of students study abroad-129,770 students, or less than 1 percent of the 14.5 million total enrollments. Statistics were derived from Todd M. Davis, Open Doors: Report on International Educational Exchanges (New York: Institute of International Education, 2000) and Digest of Education Statistics (Washington, DC: National Center for Education Statistics, 2000).
${ }^{9}$ The ACE National Public Survey is referred to as the national survey; the Art \& Science Group/ACE Survey of college-bound high school seniors, as the studentPOLL survey. A description of the samples can be found in Appendix A. The two questionnaires and the results by item are in Appendices B and C.
${ }^{10}$ Among the most useful recent studies is Steven Kull and I. M. Destler, Misreading the Public: The Myth of a New Isolationism (Washington, DC: Brookings Institution, 1999).
${ }^{11}$ Todd M. Davis, Open Doors: Report on International Educational Exchange (New York: Institute for International Education, 2000), 17, 58.
${ }^{12}$ Fifty-four percent of students who study abroad do so for a semester, while only 10 percent do so for a full year. Davis, Open Doors, 19.
${ }^{13}$ The question in the Gallup/National Geographic survey was, "How many languages can you speak fluently other than your native language?" Forty-eight percent of respondents said one; 8 percent said two; 2 percent said three; and 42 percent said they spoke no other language. National Geographic Society, Geography: An International Gallup Survey (Princeton, NJ: The Gallup Organization, 1988), question 63.
${ }^{14}$ One possibility is that respondents to the Gallup Poll question were considering the total number of languages they spoke, with "one" referring to English rather than a lan-
guage in addition to English. The remarkable differences between the two studies need to be explored with additional surveys.
${ }^{15}$ One-half (over 13 million) of the foreignborn population in the United States currently is from Latin America, up from 1.8 million in 1970. Mexico alone accounts for over $7 \mathrm{mil}-$ lion immigrants, up from 800,000 in 1970. U.S. Census Bureau, Coming to America: Profile of the Nation's Foreign Born
(Washington, DC: 2000).
${ }^{16}$ Rick Morgan and Behroz Maneckshana, Advanced Placement Students in College: An Investigation of Course-Taking and College Majors, unpublished, March 2000. The authors also report that on average, AP students receive higher grades and are more likely to study abroad.
17 This finding is supported by the increase in language study in secondary schools, which went from 28 percent of enrollments in 1970 to 42 percent in 1994. Statistical Abstract of U.S. (Washington, DC: 1999) 189.
${ }^{18}$ In Germany, 85 percent of students speak English. A study of language competency in Ghana by Jack Berry in the 1970 s, which included testing, showed that 70 percent of the population spoke three or more languages while only 4 percent were monolingual. A 1993 unpublished study in rural Sierra Leone by Linda Hunter and Fred Hayward (using a representative national sample of 286), showed that 83 percent spoke two languages or more, with 27 percent speaking three languages and 9 percent speaking four or more. Seventeen percent were monolingual in the Sierra Leone sample. See Berry, "The Madina Project: Sociolinguistic Research in Ghana," Expanding Horizons in African Studies, ed. G.M. Carter and J. Paden (Evanston, LL: Northwestern University Press, 1970), 303-313.
19 John E. Reilly, ed., American Public
Opinion and U.S. Foreign Policy (Chicago, LL:

The Chicago Council on Foreign Relations, 1999), 6.

20 The Gallup Organization. See Gallup Poll Releases at www.gallup.com/pol/releases/ pr001011.
${ }^{21}$ For an excellent discussion, see Kull and Destler, Misreading the Public.
${ }^{22}$ Ibid., 43. Complementary findings resulted from a slightly different poll released in March 2000 by Gallup. It found that 16 percent of the respondents believed that the United States should take the leading role in world affairs and 57 percent supported a major role. A minority, 21 percent, favored a small role, while 4 percent wanted the United States to play no role at all. See www.gallup.com/poll/releases/pr01308.
${ }^{23}$ Kull and Destler, Misreading the Public, 43-44.
${ }^{24}$ Thomas S. Barrows et al., College Students' Knowledge and Beliefs: Survey of Global Understanding (New York: Change Magazine Press, 1981), 173. The survey for this report, the Global Understanding Student Survey, was conducted by the Educational Testing Service and is referred to as the ETS survey.
${ }^{25}$ National Geographic Society, Geography: An International Gallup Survey (Princeton, NJ: The Gallup Organization, 1988), question 7.
${ }^{26}$ This growth is especially evident in community colleges. See Hayward, Status Report 2000, 13-14.
${ }^{27}$ In a Michigan State University study in 1990, 80 percent of respondents agreed that colleges should have an international requirement for graduation.
${ }^{28}$ A more detailed discussion of this calculation can be found in ACE's Status Report 2000.
${ }^{29}$ Thomas S. Barrows et al.
30 Ibid., 135.
${ }^{31}$ Ibid., 134-137. This study suggests a small effect, but nothing to make one sanguine about the successes of internationalization at
the undergraduate level during that period. See Robert B. Woyach, Understanding the Global Arena: A Report on the Ohio State
University Global Awareness Survey (Ohio State University, 1988).
${ }^{32}$ National Geographic Society, Geography: An International Gallup Survey, 60, 65. ${ }^{33}$ Ibid., 54, 56.
${ }^{34}$ Michael X. Delli Carpini and Scott Keeter, What Americans Know about Politics and Why It Matters (New Haven, CT: Yale University Press, 1989), 87.
${ }^{35}$ Ibid., 74, 91.
${ }^{36}$ Ibid., 75.
${ }^{37}$ Ibid., 75, 90.
${ }^{38}$ Ibid., 91.
${ }^{39}$ In the 1988 National Geographic Survey, question 42 was, "In what country are Arabs and Jews currently in conflict?" Fifty-three percent answered Israel. In a survey in 1946, 55 percent agreed that Palestine was not an independent country. Also see Carpini and Keeter, 83.
${ }^{40}$ Carpini and Keeter, 327.
${ }^{41}$ Ibid., 83.
42 Education accounts for about 21 percent of the variance in the index. The Pearson's $R$ is .461 , as is the $B$.
${ }^{43}$ The Pearson's R for international knowledge for age and income are .187 and .295 , respectively.

44 Adding age increases the explanatory power slightly from a $ß$ of .461 to .463 . Education explains about 21 percent of the variance, while education coupled with age explains slightly over 24 percent of the variance.
45 The correlation between access to the Internet and the international knowledge index was . 240 (Pearson's R), significant to the .01 level.
${ }^{46}$ The correlation between the international knowledge index and foreign language ability was .136 . The correlation between the index
and travel outside the United States was 359 . Both statistics use Pearson's $R$ and are significant to the .01 level.

47 Using Pearson's R, the correlation between age and the political knowledge index was .187 and .116 with the economic knowledge index, both significant to the .01 level.
${ }^{48}$ The correlation between travel outside the United States and the economic and political
indexes was .299 and .318 , respectively. The correlation between foreign language ability and the two indexes was .096 (economic) and .115 (political); and between interest in international news and the indexes, 272 (economic) and .285 (political). All correlations use Pearson's $R$ and are significant to the .01 level.
${ }^{49} \mathrm{Kull}$ and Destler.

# Appendix A <br> The Art \& Science Group/ACE Survey (studentPOLL survey) of College-bound High School Seniors 

Findings reported in the studentPOLL survey are based on a telephone survey conducted in April 2000 of 500 high school seniors who planned to enroll in a fouryear college or university in the fall. All students who participated in the survey had a combined SAT I score of 800 or higher and/or a composite ACT score of at least 17. The study sample is drawn and/or weighted to represent a national distribution and the sampling margin-of-error is plus or minus 4 percent at a 95 percent confidence level. The key demographic characteristics are listed here.

Demographics of Sample

| Gender |  |
| :--- | ---: |
| Female | $55 \%$ |
| Male | $45 \%$ |
|  |  |
| Race | $5 \%$ |
| Aslan | $5 \%$ |
| Black | $4 \%$ |
| Hispanic | $85 \%$ |
| White | $1 \%$ |

High school type
Public $\quad 83 \%$
Private $\quad 16 \%$

High school size
$<500 \quad 15 \%$
500-999 27\%
$1,000-1,999 \quad 34 \%$
$2,000-4,999 \quad 22 \%$

Family income
$<\$ 50,000 \quad 22 \%$
$\$ 50,000-\$ 99,000 \quad 34 \%$
$\$ 100,000+\quad 18 \%$
Don't Know 26\%

## The ACE National Publlc Survey

The findings from the public survey are based on a random national telephone survey performed in September 2000 by KRC Research for ACE. The survey included 1,006 respondents over the age of 18 . The study sample is drawn and/or weighted to represent a national distribution and the sampling margin-of-error is plus or minus 3.1 percent at a 95 percent confidence level. The key demographic characteristics are listed here.

## Demographics of Sample

Born In the U.S.A.

| Yes | $93 \%$ |
| :--- | ---: |
| No | $7 \%$ |
| Speak a foreign language |  |
| Yes | $42 \%$ |
| No | $58 \%$ |
|  |  |
| Traveled outside the U.S.A. | $45 \%$ |
| Yes | $55 \%$ |
| No |  |
|  |  |
| Gender | $52 \%$ |
| Female | $48 \%$ |
| Male |  |


| Race |  |
| :--- | ---: |
| Asian | $<1 \%$ |
| Black | $11 \%$ |
| Hispanic | $8 \%$ |
| White | $78 \%$ |
| Other | $3 \%$ |

Age

| $18-29$ | $21 \%$ |
| :--- | :--- |
| $30-44$ | $31 \%$ |
| $45-59$ | $26 \%$ |
| $60+$ | $22 \%$ |


| Income |  |
| :--- | :---: |
| $<\$ 25,000$ | $28 \%$ |
| $\$ 25,000-\$ 49,999$ | $38 \%$ |
| $\$ 50,000-\$ 100,000$ | $26 \%$ |
| $\$ 100,000+$ | $8 \%$ |

Level of education
<High school $17 \%$
High school ..... 33\%
Some college ..... 26\%
College graduate ..... 16\%
Postgraduate ..... 6\%
Other ..... 2\%

## Appendix B

# Survey of International Experience, Attitudes, and Knowledge 

Prepared by the American Council on Education, Center for Institutional and International Initiatives, as part of the Status Report on Internationalization.

Note: This survey used a national random sample of 1,006 respondents over the age of 18. It was carried out on September 14-15, 2000, by KRC Research for ACE. Percentages listed here have been rounded and have been excluded if less than .5 percent. The n's reflect unweighted totals.

## 1. Piease tell me how well each of the following describes you. ( $n=1006$ ) <br> (Only positive responses were recorded for the following questions.)

a. Were you bom in the United States?
a) Yes
$93 \%$
b. Have you traveled to a country outside the United States?
a) Yes

55\%
c. Is there at least one language other than English that you can speak at least somewhat?
a) Yes
$42 \%$
[Note: Skip Question \#2 if answered "No" to Question \#1c.]
2. How well can you use your other language? $(n=424)$ [Note: If respondent says he/she can speak and/or read multiple second languages, ask, "How well can you speak in your best other language?"]

Would you say you:

| a) Are a native speaker | $\mathbf{9 \%}$ |
| :--- | ---: |
| b) Speak fluently | $8 \%$ |
| c) Speak fairly well | $16 \%$ |
| d) Speak somewhat well | $32 \%$ |
| e) Do not speak well at all | $35 \%$ |

[Note: Skip Questions \#3 through \#5 if answered "No" to Question \#1b.J
3. Which of the following places have you visited? ( $n=574$ ) (Data points equal more than $100 \%$ as multiple answers were given.)

| a) Africa | $6 \%$ |
| :--- | ---: |
| b) Asia | $17 \%$ |
| c) Australia/New Zealand | $8 \%$ |
| d) Canada | $67 \%$ |
| e) Central and/or South America | $20 \%$ |
| f) Eastem Europe/Russia | $16 \%$ |
| g) Mexico and/or the Caribbean | $66 \%$ |
| h) Middle East/North Africa | $9 \%$ |
| i) United Kingdom//reland | $22 \%$ |
| j) Westem Europe | $32 \%$ |
| k) No answer | $2 \%$ |

4. Have you traveled abroad for any of the following reasons? ( $n=538$ )
(Data points equal more than $100 \%$ as multiple answers were given.)

| a) Vacation | $\mathbf{7 8 \%}$ |
| :--- | ---: |
| b) Work | $26 \%$ |
| c) Military service | $25 \%$ |
| d) Study abroad | $5 \%$ |
| e) Service | $2 \%$ |
| f) Dther | $6 \%$ |
| g) Don't know/no response | $1 \%$ |

5. What is the longest you have been in another country for any one period of time? $(n=574)$

| a) Less than two weeks | $38 \%$ |
| :--- | ---: |
| b) Two weeks to one month | $29 \%$ |
| c) More than one month but less than six months | $8 \%$ |
| d) Six months to one year | $6 \%$ |
| e) Dver one year | $17 \%$ |
| f) Don't know/no response | $1 \%$ |

6. Please tell me how much you agree with the following statement. Leaming a forelgn language is NOT important since English is spoken in most parts of the world. ( $n=1006$ )

| a) Strongly agree | $16 \%$ |
| :--- | ---: |
| b) Somewhat agree | $24 \%$ |
| c) Somewhat disagree | $25 \%$ |
| d) Strongly disagree | $32 \%$ |
| e) Don't know/no response | $3 \%$ |

7. Now on to another topic. The following questions will ask you how closely you follow various types of news. Please indicate If you follow each type of news very closely, somewhat closely, not very closely, or not at all.
a) Local and state news ( $n=1006$ )

| a) Very closely | $\mathbf{5 2 \%}$ |
| :--- | ---: |
| b) Somewhat closely | $37 \%$ |
| c) Not very closely | $7 \%$ |
| d) Not at all | $3 \%$ |


| b) Nationai news ( $\mathrm{n}=1006$ ) |  |
| :--- | ---: |
| a) Very closely | $35 \%$ |
| b) Somewhat closely | $47 \%$ |
| c) Not very closely | $10 \%$ |
| d) Not at all | $7 \%$ |
| e) Don't know/no response | $1 \%$ |


| c) International news ( $\mathrm{n}=1006$ ) |  |
| :--- | :--- |
| a) Very closely | $20 \%$ |
| b) Somewhat closely | $44 \%$ |
| c) Not very closely | $21 \%$ |
| d) Not at all | $15 \%$ |

8. The following questions ask about how important certaln knowledge and skilis will be in the future. Please Indicate if you feel the foilowing will be very important, somewhat important, not very important, or not important at all.
a. How important do you think knowledge about intemational issues will be for your career in the next 10 years? $(n=1006)$
a) Very important

25\%
b) Somewhat important

27\%
c) Not very important 22\%
d) Not important at all

23\%
e) Don't know/no response 4\%
b. How important do you think knowledge about intemational issues will be for your children's career or for young people in high school today? ( $n=1006$ )

| a) Very important | $63 \%$ |
| :--- | ---: |
| b) Somewhat important | $30 \%$ |
| c) Not very important | $3 \%$ |
| d) Not important at all | $2 \%$ |
| e) Don't know/no response | $3 \%$ |

9. Now I will read to you various statements. Please indicate your level of agreement. Tell me If you strongly agree, somewhat agree, somewhat disagree, or strongly disagree.
a) Foreign language should be a required subject in high school. ( $n=1006$ )

| a) Strongly agree | $\mathbf{5 1 \%}$ |
| :--- | ---: |
| b) Somewhat agree | $26 \%$ |
| c) Somewhat disagree | $11 \%$ |
| d) Strongly disagree | $10 \%$ |
| e) Neither agree nor disagree | $1 \%$ |
| f) Don't know/no response | $1 \%$ |

b) The United States should take an active part in world affairs. ( $\mathrm{n}=1005$ )

| a) Strongly agree | $45 \%$ |
| :--- | ---: |
| b) Somewhat agree | $35 \%$ |
| c) Somewhat disagree | $89 \%$ |
| d) Strongly disagree | $7 \%$ |
| e) Neither agree nor disagree | $2 \%$ |
| f) Den't know/no response | $2 \%$ |

c) International issues and events have a direct impact on your daily life. ( $n=1006$ )

| a) Strongly agree | $25 \%$ |
| :--- | ---: |
| b) Somewhat agree | $41 \%$ |
| c) Somewhat disagree | $18 \%$ |
| d) Strongly disagree | $13 \%$ |
| e) Neither agree nor disagree | $1 \%$ |
| f) Don't know/no response | $2 \%$ |

d) Students should have a study abroad experience some time during college or university. ( $n=1006$ )
a) Strongly agree $34 \%$
b) Somewhat agree $41 \%$
c) Somewhat disagree $13 \%$
d) Strongly disagree 7\%
e) Neither agree nor disagree $3 \%$
f) Don't know/no response 29\%
e) Students should have a work or internship experience abroad at some point during their studies. ( $n=1006$ )

| a) Strongly agree | $29 \%$ |
| :--- | ---: |
| b) Somewhat agree | $\mathbf{4 4 \%}$ |
| c) Somewhat disagree | $14 \%$ |
| d) Strongly disagree | $8 \%$ |
| e) Neither agree nor disagree | $3 \%$ |
| f) Don't know/no response | $2 \%$ |

f) Colleges and universities should require students to take courses covering international topics. ( $n=1006$ )

| a) Strongly agree | $38 \%$ |
| :--- | ---: |
| b) Somewhat agree | $39 \%$ |
| c) Somewhat disagree | $11 \%$ |
| d) Strongly disagree | $9 \%$ |
| e) Neither agree nor disagree | $2 \%$ |
| f) Don't know/no response | $1 \%$ |

g) Students in colleges and universities should be required to study a foreign language if they don't already know one. ( $n=1006$ )
a) Strongly agree $\quad 40 \%$
b) Somewhat agree $31 \%$
c) Somewhat disagree $15 \%$
d) Strongly disagree $11 \%$
e) Neither agree nor disagree $\mathbf{2 \%}$
f) Don't know/no response 1\%
h) When selecting a college or university, international education opportunities should be an important consideration. ( $n=1006$ )

| a) Strongly agree | $38 \%$ |
| :--- | ---: |
| b) Somewhat agree | $\mathbf{4 1 \%}$ |
| c) Somewhat disagree | $13 \%$ |
| d) Strongly disagree | $5 \%$ |
| e) Neither agree nor disagree | $2 \%$ |
| f) Don't know/no response | $2 \%$ |

1) The presence of international students on U.S. campuses enriches the learning experience for American students. ( $n=1006$ )
a) Strongly agree $\quad 46 \%$
b) Somewhat agree $40 \%$
C) Somewhat disagree 6\%
d) Strongly disagree 4\%
e) Neither agree nor disagree 2\%
f) Don't know/no response 2\%
10. In order to compete successfully in a global economy, how important will it be for people in the workforce to:

| a) Speak a foreign language $(\mathrm{n}=1003)$ |  |
| :--- | ---: |
| a) Very important | $41 \%$ |
| b) Somewhat important | $44 \%$ |
| C) Not very important | $9 \%$ |
| d) Not important at all | $5 \%$ |
| e) Don't know/no response | $2 \%$ |

b) Understand other cultures and customs ( $n=1004$ )

| a) Very important | $53 \%$ |
| :--- | ---: |
| b) Somewhat important | $40 \%$ |
| c) Not very important | $4 \%$ |
| d) Not important at all | $3 \%$ |
| e) Don't know/no response | $1 \%$ |

c) Know about international issues and events ( $n=1005$ )

| a) Very important | $\mathbf{4 6 \%}$ |
| :--- | ---: |
| b) Somewhat important | $\mathbf{4 3 \%}$ |
| c) Not very important | $6 \%$ |
| d) Not important at all | $3 \%$ |
| e) Don't know/no response | $1 \%$ |

Now I would Ilke to ask you some general questions about international events, issues, and topics. These questions cover a wide range of topics and it is not expected that everyone will be famillar with each topic or Issue.
11. To the bast of your knowledge which countries border the United States?
[Note: Open-ended; circle all that apply.]

| a) Canada and Mexico | $71 \%$ |
| :--- | ---: |
| b) Canada | $8 \%$ |
| c) Mexico | $6 \%$ |
| d) Other countries | $2 \%$ |
| e) Don't know/no response | $13 \%$ |

12. As bast you can recall, who is the current prime minister of Great Britain? $(\mathbf{n}=1005)$

| a) Margaret Thatcher | $18 \%$ |
| :--- | ---: |
| b) Winstan Churchill | $2 \%$ |
| c) Gerry Adams | $6 \%$ |
| d) Tony Blair | $50 \%$ |
| e) Don't know/refused | $24 \%$ |

13. To the best of your knowledge, who Is Vicente Fox? ( $n=1004$ )

| a) A recent Nobel Prize winner | $5 \%$ |
| :--- | ---: |
| b) The president-elect of Mexico | $25 \%$ |
| c) A famous Latin singer | $3 \%$ |
| d) The governor of Puerto Rico | $6 \%$ |
| e) Don't know/no response | $61 \%$ |

14. Who do you think is the current Secretary General of the United Nations? ( $n=1005$ )

| a) Kofi Annan | $23 \%$ |
| :--- | ---: |
| b) Boutros Boutros Ghali | $16 \%$ |
| c) Colin Powell | $7 \%$ |
| d) Madeleine Albright | $22 \%$ |
| e) Don't know/no response | $33 \%$ |

15. To the best of your knowledge, which one of the followIng terms best describes the political system In Cuba? ( $n=1003$ )

| a) Monarchy | $14 \%$ |
| :--- | ---: |
| b) Fascism | $20 \%$ |
| c) Socialism | $39 \%$ |
| d) Democracy | $6 \%$ |
| e) Don't know/no response | $21 \%$ |

16. To the best of your knowledge, In the Middle East, which one of the following groups of people does not have an independent country of their own? ( $n=1005$ )

| a) Palestinians | $55 \%$ |
| :--- | ---: |
| b) Greeks | $6 \%$ |
| c) Iranians | $9 \%$ |
| d) Lebanese | $9 \%$ |
| e) Don't know/no response | $22 \%$ |

17. As best you can recall, the United States currently has peacekeeping troops in which one of the following places? ( $n=1005$ )

| a) Libya | $8 \%$ |
| :--- | ---: |
| b) Cyprus | $1 \%$ |
| c) Columbia | $5 \%$ |
| d) Kosovo | $71 \%$ |
| e) Don't know/no response | $15 \%$ |

18. Of the following countrias, which one do you think has not yet developed nuclear weapons? ( $n=1002$ )

| a) China | $3 \%$ |
| :--- | ---: |
| b) Pakistan | $9 \%$ |
| c) Italy | $29 \%$ |
| d) South Africa | $46 \%$ |
| e) Don't know/no response | $13 \%$ |

19. To the best of your knowledge, in World War II, did the Soviet Union and the Unitad States fight on the same side or opposite sides? ( $n=1005$ )

| a) Opposite side | $32 \%$ |
| :--- | :--- |
| b) Same side | $57 \%$ |
| c) Don't know/no response | $11 \%$ |

20. The United Nations is an organization of nations from around the world. of all the member nations, which one do you think owes the mast money to the United Nations? ( $n=1005$ )

| a) The United States | $35 \%$ |
| :--- | :--- |
| b) France | $16 \%$ |
| c) Japan | $16 \%$ |
| d) China | $17 \%$ |
| e) Don't know/no response | $16 \%$ |

21. To the best of your knowledge, which one of these countries supplies the most oil to the United States? ( $n=1005$ )

| a) Nigeria | $2 \%$ |
| :--- | ---: |
| b) Kuwait | $29 \%$ |
| c) Russia | $3 \%$ |
| d) Saudi Arabia | $58 \%$ |
| e) Don't know/no response | $9 \%$ |

22. Which county recelves the most foreign aid from the United States? ( $\mathrm{n}=1005$ )

| a) Mexico | $24 \%$ |
| :--- | ---: |
| b) South Africa | $19 \%$ |
| c) Israel | $38 \%$ |
| d) Egypt | $5 \%$ |
| e) Don't know/no response | $15 \%$ |

23. Here Is a list of names: Farsi, Bengall, and Swahill. Are they names of: $(\mathrm{n}=1004)$

| a) Cities | $8 \%$ |
| :--- | ---: |
| b) Presidents | $6 \%$ |
| c) Languages | $69 \%$ |
| d) Currencies | $3 \%$ |
| e) Don't know/no response | $15 \%$ |

24. To the hest of your knowledge, NAFTA, a recent agreement between Mexico, Canada, and the United States, Is primarily concemed with: ( $n=1005$ )

| a) Immigration | $12 \%$ |
| :--- | ---: |
| b) Foreign aid | $5 \%$ |
| c) International trade | $63 \%$ |
| d) Nuclear weapons | $7 \%$ |
| e) Don't know/no response | $14 \%$ |

25. What do you think the Euro is? ( $n=1005$ )
a) Airline $\quad \mathbf{4 \%}$
b) System of government $5 \%$
c) Currency $58 \%$
d) Passport accepted by all countries 7\%
e) Don't know/no response 27\%

## Appendix C

## Art \& Science Group/ACE National Survey on Students' International Experience, Interest, and Attitudes on International Education Opportunities

Prepared by the Art \& Science Group and adapted here by the American Council on Education.

Note: This survey used a random national sample of 500 high school students who planned on entering a four-year college or university in the fall of 2000 . The survey was carried out in April 2000 and only included students who had achieved a combined SAT I score of 800 or higher and/or a composite ACT score of 17 or more. Percentages listed here have been rounded.

## On-Campus Activities

1. Please rate each of these activities in terms of their importance to you personally. Please rate them on a 10-point scale where 10 means this activity is extremely Important to you personally and 1 means it is not at all important to you personally.

| Activity | MEAN Rating |
| :--- | :--- |
| A. Watching or participating in |  |
| intercollegiate sports | 6 |
| B. Watching or participating in intramural sports | 6 |
| C. Community service | 7 |
| D. Student clubs or organizations | 7 |
| E. Studying abroad | 6 |
| F. Job or internship | 8 |
| G. Fratemities, sororities, or other social groups | 4 |

1A. Which one of these activities is the most important to you?

| 01 Intercollegiate sports | $11 \%$ |
| :--- | ---: |
| 02 Intramural sports | $9 \%$ |
| 03 Community service | $11 \%$ |
| 04 Student clubs or organizations | $15 \%$ |
| 05 Study abroad | $18 \%$ |
| 06 Job or internship | $33 \%$ |
| 07 Fratemities, sororities, or other social groups | $4 \%$ |

International Education, Experience, and Study Abroad
11. Which, if any, of the following experiences have you had?

Experience

Yes
A. Traveled in another country with your family $52 \%$
B. Traveled in another country with a school group $27 \%$
C. Lived in another country $8 \%$
D. Moved to the United States from
another country
E. Have an immediate family member who has moved to the United States from another country$18 \%$

F. Speak a language other than English in
your home

$12 \%$
G. Hosted an international student $14 \%$
H. Have close friends or family members who
live in another country

1. Studied a foreign language in high school $98 \%$
J. Participated in an international exchange
program $10 \%$
K. Came to the United States to study from another country
$1 \%$
L. Attended a summer camp or summer study program in another country $\quad 7 \%$
2. As you decided where you will apply to college, how important was it that the college you attended have a broad mix of students from different [insert statement]? Was it very important, somewhat important, not too important or not at all important?

| Statements | Very important | Somewhat important | Not too important | Not at all Important |
| :---: | :---: | :---: | :---: | :---: |
| A. Religions | 16\% | 33\% | 27\% | 25\% |
| B. Countries around the world | 10\% | 37\% | 34\% | 19\% |
| C. Races | 22\% | 38\% | 23\% | 17\% |
| D. Income levels | 11\% | 30\% | 31\% | 27\% |
| E. Regions of the United States | 19\% | 40\% | 24\% | 17\% |

I3. While you are In college, do you pian to study a foreign
language?
110. How would a requirement that you take a foraign language before participating affect the likelihood of your taking part in a study abroad program? Would it make you...?

| 04 Much more likely to participate | $19 \%$ |
| :--- | ---: |
| 02 Somewhat more likely to participate | $47 \%$ |
| 02 Somewhat less likely to participate | $19 \%$ |
| 02 Much less likely to participate | $8 \%$ |
| 99 Don't know | $6 \%$ |

If planning to study abroad (01 or 99 in 18), ask:
112. Which of the following statements best describas the extent to which you plan to leam the foreign language of the country where you plan to study?

| 01 I don't plan to learn- |  |
| :--- | ---: |
| I am going to an English-speaking country | $12 \%$ |
| 02 I plan on leaming just enough to get by | $12 \%$ |
| 03 I plan to leam enough to be able to |  |
| converse with speakers of the language | $48 \%$ |
| 04 I plan to learn to speak the language fluently | $26 \%$ |
| 99 Don't know | $1 \%$ |

113. Would you like to study abroad...?

| 01 For a few weeks | $9 \%$ |
| :--- | ---: |
| 02 For a summer | $18 \%$ |
| 03 For a semester | $59 \%$ |
| 04 For a year | $11 \%$ |
| 05 For more than one year | $1 \%$ |
| 95 Other (specify): |  |
| 99 Don't know | $2 \%$ |

114. Would you prafer studying in a program that is run and taught by...?

| 01 The faculty of your own |  |
| :--- | ---: |
| United States-based college | $48 \%$ |
| 02 The faculty of a coilege in the country |  |
| where you study | $46 \%$ |
| 03 | Both |
| 96 | $2 \%$ |
| 99 | Doesn't matter |

I15. If you do study abroad, which of the fallowing is your primary objectlve?

| 01 Learn a different language | $3 \%$ |
| :--- | ---: |
| 02 Expand your horizons by living in |  |
| another culture |  |
| 03 Be able to travel and see other parts |  |
| of the world |  |
| 04 Study things you can't learn in the | $47 \%$ |
| $\quad$ United States |  |
| 05 Improve job prospects after graduation | $24 \%$ |
| 06 Meet and get to know people in another | $11 \%$ |
| part of the world | $3 \%$ |
| 07 To promote world peace | $9 \%$ |
| 08 To be a better citizen | $1 \%$ |
| 95 Other (specify): | $<1 \%$ |
| 99 Don't know | $<1 \%$ |

If planning to study abroad but not going to an English-speaking country (02-99 in I12), ask:
116. Do you think the courses you take abroad should be offered in...?

| 01 English | $\mathbf{4 1 \%}$ |
| :--- | ---: |
| 02 The language of the country where you study | $36 \%$ |
| 03 Both/combination | $20 \%$ |
| 96 Either/doesn't matter | $1 \%$ |
| 99 Don't know | $2 \%$ |

If planning to study or have an internship abroad (01 or 99 in 18 or 19), ask:
118. In what country or region of the world would you prefer to study and/or have an internship?

| Europe (net) | $68 \%$ |
| :--- | ---: |
| Central/South America (net) | $9 \%$ |
| Asia (net) | $8 \%$ |
| Other | $6 \%$ |
| Don't know | $11 \%$ |

118A. What kind of living arrangements would you profer in the country where you will study and/or have an Internshlp?

| 01 With a family of that country | $21 \%$ |
| :--- | ---: |
| 02 With students of that country | $31 \%$ |
| 03 With students from other countries who |  |
| are in programs in that country | $18 \%$ |
| 04 With other American students in that country | $29 \%$ |
| 05 On my own | $<1 \%$ |
| 99 Don't know | $1 \%$ |

119. For each of the following dimensions of international leaming I describe, tell me if you are you very interested, somewhat interested, not too interested, or not at all Interasted In...?

| Statements | Very | Somewhat | Not too | Not at all | Don't know |
| :---: | :---: | :---: | :---: | :---: | :---: |
| A. Becoming proficient in a second language | 37\% | 41\% | 13\% | 9\% |  |
| B. Studying with an internationally diverse student body | 27\% | 53\% | 13\% | 6\% | <1\% |
| C. Acquiring career-related work experience in another country | 21\% | 41\% | 24\% | 13\% | 1\% |
| D. OMITTED |  |  |  |  |  |
| E. Learning from an international faculty at your college in the United States | 18\% | 55\% | 19\% | 8\% | <1\% |
| F. Taking courses on international Issues at your college in the United States | 18\% | 48\% | 24\% | 11\% | <1\% |
| G. Gaining exposure to a culture of another country | 45\% | 44\% | 8\% | 3\% |  |
| H. Having an international student as a roommate | 14\% | 54\% | 22\% | 8\% | 1\% |

120. Next I will read you a series of statements about the possible benefits of studying abroad and other kinds of international education and ask you to what extent you agree with them. Would you say you strongly agree, somewhat agree, somewhat disagree, or strongly disagrea with each of the foliowing?

| Statements | Strongly agree | Somewhat agree | Somewhat disagree | Strongly disagree | Don't know |
| :---: | :---: | :---: | :---: | :---: | :---: |
| A. Study abroad programs are the best way to develop proficiency in a second language | 57\% | 36\% | 5\% | 1\% | 1\% |
| B. Study abroad programs are the best way to experience another culture | 51\% | 37\% | 10\% | 1\% | <1\% |
| C. You can understand your own culture more fulty if you have studied or experienced the culture of another country | 32\% | 54\% | 12\% | 2\% | <1\% |
| D. Studying and living in another country makes you a more mature person | 30\% | 39\% | 22\% | 9\% | 1\% |
| E. You can learn things studying in another country that you would never learn in your own country | 63\% | 32\% | 5\% | <1\% | <1\% |
| F. International experience and education will help advance your career and give you a competitive advantage | 37\% | 51\% | 10\% | 1\% | 1\% |
| G. Borders in the world are disappearing and successful people will have to be abte to work with people from other countries and cultures | 53\% | 39\% | 6\% | 1\% | <1\% |
| H. Studying and living in another country makes you a more well-rounded person | 44\% | 44\% | 8\% | 3\% | 1\% |
| I. Knowing a foreign language will help you find a better job | 35\% | 50\% | 12\% ${ }^{\text {- }}$ | 1\% | 1\% |

121. As you decided about which college you would like to attend, how Important is it that the college you choose offer the following? Is it very important, somewhat important, not too Important, or not at all Important?

| Statements | Very | Somewhat | Not too | Not at all | Don't know |
| :---: | :---: | :---: | :---: | :---: | :---: |
| A. Study abroad programs | 37\% | 34\% | 19\% | 9\% | 1\% |
| B. Foreign languages | 44\% | 35\% | 13\% | 8\% |  |
| C. Courses on international topics | 24\% | 50\% | 17\% | 8\% |  |
| D. Opportunities to interact with students from other countries | 33\% | 50\% | 12\% | 5\% |  |
| E. Courses on international business and commerce | 18\% | 42\% | 26\% | 13\% |  |
| F. Courses on important international social issues | 18\% | 51\% | 22\% | 8\% | 1\% |
| G. Courses that focus on a particular country or region of particular interest to you | 25\% | 41\% | 23\% | 11\% |  |
| H. International travel programs or tours | 26\% | 38\% | 26\% | 10\% | 1\% |
| I. Opportunities to interact with faculty from other counties | 16\% | 49\% | 24\% | 11\% |  |
| J. Internships abroad | 25\% | 39\% | 23\% | 13\% |  |

122. If a college had a requirement that all students study in another country to graduate, would this requirement make you much more likely to attend this college, somewhat more likely to attend, somewhat less likely to attend, or much less llkely to attend this college, or would it not make any difference?

| 04 Much more likely to attend | $5 \%$ |
| :--- | ---: |
| 03 Somewhat more likely to attend | $19 \%$ |
| 02 Somewhat less likely to attend | $21 \%$ |
| 01 Much less likely to attend | $14 \%$ |
| 96 Would not make any difference | $41 \%$ |
| 99 Don't know | $<1 \%$ |

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[^0]:    ABSTRACT
    In the past, most colleges and universities have been slow to respond to the effects of globalization and to incorporate foreign languages and international education as a critical part of their expectations for undergraduate learning. The public, in contrast, appears to have different expectations. This report highlights the findings of two national American Council on Education surveys: (1) a telephone sample of people ( $n=1,006$ ) in the United States, aged 16 or older; and (2) a telephone sample of four-year-college-bound U.S. high school seniors ( $n=500$ ). These surveys were conducted in cooperation with the Art and Science Group. These two surveys suggest a growing public interest in international issues and events, along with the recognition that international knowledge and skills are increasingly important to daily life and the Unites States success in the global economy. The report is divided into six sections: (1) "Executive Summary"; (2) "Introduction"; (3) "International Experience and the American Public" (International Travel; Foreign Language Skills; Interest in International News); (4) "Attitudes about the Impact of Globalization, International Knowledge, and Skills" (Impact of Globalization; Public Perceptions of the Role of the U.S. in International Affairs; Professional Relevance and Benefits of International Education; Foreign Language Learning; Selecting a College or University; Higher Education as a Provider of International Skills and Knowledge; Study Abroad and International Internship Opportunities; Opportunities to Interact with Foreign Students); (5) "Knowledge about the Rest of the World" (Political Leaders and Places; Political Knowledge; Economic Knowledge; Overall Trends in International Knowledge; Political and Economic Knowledge Indexes); and (6) "Conclusion." Appended are: (1) The Art \& Science Group/ACE Survey of College-Bound High School Seniors; (2) Survey of International Experience, Attitudes, and Knowledge; and (3) Art \& Science Group/ACE National Survey on Students' International Experience, Interest, and Attitudes on International Education Opportunities. (Contains 49 notes, 2 tables, and 39 figures.) (BT)

[^1]:    Source: American Council on Education

[^2]:    Source: American Council on Education

[^3]:    Source: American Council on Education

[^4]:    Source: American Council on Education

[^5]:    Source: American Council on Education

[^6]:    Source: American Council on Education

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